

Checklist for next steps after a fire.



- Check with SCDF & SPF whether the scene examination and documentation have been completed.
- Check with SCDF/HDB/BCA whether the premises is safe to enter.
- If you have insurance, contact your insurance company as soon as possible. Contact your MCST/landlord or mortgage company about the fire.
- Never turn utilities back on until they have been checked by the utility provider or appropriate licensed worker.
- Engage your own general contractor and electrician to carry out the necessary repairs. You may engage professional recovery and restoration services for disposing and /or cleaning, if required.
- It is your responsibility to secure your valuables once it is safe to enter the premises.
- Engage appropriate officers from your relevant Community Development Council (CDC) if you require any social assistance.

**Important Numbers** 

<b>Public Utility Board</b> (Water supply failure, damaged mains)	: 24-hr enquires 1800-225-5782
<b>SP PowerGrid Ltd</b> (Electricity supply interruptions) svc	: 24-hr electricity 1800-778-8888
<b>City Gas Pte Ltd</b> (Gas supply interruption, suspected gas leak)	: 24-hr gas service 1800-752-1800
<b>National Environment Agency</b> (Cleaning of public areas, etc)	: 24-hr enquires 1800-225-5632
<b>Housing Development Board</b> (Structural Inspection & Insurance matters, etc)	: Weekdays: 08:30 – 17:00 hrs 1800-225-5432
<b>Building &amp; Construction Authority</b>	: Weekdays: 08:30 – 12:30 hrs 13:30 – 17:00 hrs 1800-342-5222
<b>Central Singapore CDC</b> HDB Hub Biz Three 490, Lor 6 Toa Payoh #07-11 (Lobby 2) Singapore 310490	: 67507500
<b>North East CDC</b> 300 Tampines Ave 5 #06-01 NTUC Income Tampines Junction Singapore 529653	: 64244000
<b>North West CDC</b> 900 South Woodlands Drive #06-01 Woodlands Civic Centre Singapore 730900	: 62485576
<b>South East CDC</b> 10 Eunos Road 8 #12-01 Singapore 408600	: 63198739
<b>South West CDC</b> The JTC Summit 8 Jurong Town Hall Road #26-06 Singapore 609434	: 63161616

# Post Fire Guide

*What you should do after we leave*



\* Information as of 26<sup>th</sup> Jan 2016

## Advice and guidance on what to do following the aftermath of a fire

This leaflet contains information to help you deal with some of the issues you may face in the aftermath of a fire.



### General Information

After a fire, SCDF needs to determine the origin and cause of the fire. Depending on the situation, other Home Team agencies may also be involved.

SCDF may seal off part or whole of your property if the investigation has not been completed.

It is possible that certain areas of your home may be unsafe as a result of the incident. In such cases, if SCDF, HDB or Building & Construction Authority (BCA) officers had advised you that any areas are unsafe, ensure this information is passed on to anyone else entering the property.

SCDF will inform Police upon the completion of scene examination and documentation. Where necessary, the Police may need to conduct on-scene investigations and scene processing before handing the premises back to the owner or tenant (if the landlord is unavailable).



### Important Notices

Do not enter the affected premises without first seeking clearance from the Police and the relevant authorities as the structure of the premises may be unsafe. Your movement in the premises may also affect the integrity of the investigations.

Food, beverages and medicines exposed to the effects of the fire should not be consumed and should be disposed immediately.

Ensure that the following have been completed prior to any clearance of fire debris and/or repairs:

- SCDF has completed scene examination and documentation.
- The Police has completed on-scene investigations and scene processing.
- Your insurance company or its loss adjuster has surveyed and assessed the damage.



### Insurance

If you are insured and if your home or the contents of your home have been damaged, you may want to make an insurance claim. It is important that you contact the insurers of both the property and the contents of the building (these may or may not be the same company) as soon as possible.



### Utilities (Gas, Electricity, Water)

It is possible that gas (Liquefied Petroleum Gas (LPG)/ City Gas), electricity or water supplies could have been turned off as a result of the incident. If that happens, do not turn on the utilities (e.g. LPG/City Gas stove, wall socket outlet, etc.) until they have been checked by the utility provider, or appropriate licensed worker.

You may engage your own general contractor and licensed electrician to carry out the necessary repairs.



### Restoration

You can contact your Town Council/Private Property Management/Neighbourhood Committee for assistance in carrying out repairs and restoring the common areas (such as clearing of debris).

You may engage professional recovery and restoration services for disposing and /or cleaning if required. Companies offering such services can be found in the telephone directory.



### Security

Secure your property when leaving. If you are unable to secure it once it is safe to enter, remove the valuable items from your property.



### Social Assistance

There are agencies that can help you if you are in a position of immediate hardship as a result of the fire incident.

You may contact officers from your relevant Community Development Council (CDC) for any possible further assistance, if required.