SCDF E-Service Payment Guide





SCDF E-Services



Fire Safety Plan $\,\,\,\,\,$ Fire Safety Licencing & Enforcement $\,\,\,\,\,\,\,$ Fire Safety Permit & Certification $\,\,\,\,\,\,\,$ Shelter Waiver $\,\,\,\,\,\,$ Payment

Internet Payment Services

I Note:

- The following payment modes are available:
 - 1. Credit Card (Master/Visa)
 - 2. eNETS Debit
 - 3. GIRO
- For any enquiries regarding payment matters, please contact SCDF Customer Service at SCDF_CSC@scdf.gov.sg
- Please DO NOT OPEN multiple browser tabs/pages simultaneously while accessing/making payment.
- · For applications of interbank GIRO accounts, please follow the instructions below

Download and fill in this GIRO application form 🗹 [PDF, 502KB] and post to:

Ministry of Home Affairs Headquarters

Finance Shared Services Centre





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Internet Payment Service

Select Licence Fee and click \checkmark dropdown arrow to select "FMS or PSP". •

Fill in your Reference No. in the box given and click "Next" to proceed next page ٠ (It can be found in the email confirmation or after submitting your application. e.g. FMS/0001/25)

Internet Payment Service	
 1. Plan Fee Select Prefix of your Reference No: 	Enter your Reference No:
Select Prefix e.g 'CMV'	Enter Reference Number e.g '/1234/56'
Prefix starting with "CMV/CFP/CBP/DBP/DFP/DMV/GBP/GMV/GFP/MAA/WVR/RBP/RFP/RMV/PBP/PFP/PMV/DBF/RBF/GBF CBF/BBP/DFF/RFF/GFF/CFF/BFP/DMF/RMF/GMF/CMF/BMV/PBF/PMF/PFF/CON"	e.g Plan: /A01234/24, Waiver: /01234/24 Fill in the no. /0001/25 or /1063/0
2. Licence Fee Select Prefix of your Reference No: Select Prefix e.g. 'EMI'	Enter your Reference No: Enter Reference Number e.g. (1/1234/56)
FC	r "FCP" there may be 4 kinds of Reference No. e.g. "/l/1234/00" or "/R/1234/11" or "/C/1234/22" or "/C/1234/44" or "/ /1234/55" [note to key in the "space" between "/" and "/"] or GoBiz reference like
FCP FMI	FC1234567890 or FR1234567890
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Internet Payment Service

- Click Continue button to proceed to next page
- Requires to fill in all the * fields and click next to proceed

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Note: Fields marked with * are mandatory field(s). 1. Please take note and ensure compliance with the instructions below. Any failure to follow these instructions may result in delay in processing of your application. a. Ensure all fields are completed. b. If you have received any acknowledgement letter / charge report / other letters, please indicate the reference number under Reference No., and additional details in the Description of Payment field. c. After payment has been made, please email FSSC, Billing, Collections@mha.gov.gg a copy of the receipt as well as any supporting documents awailable (for example, scanned copies of any letters received) in order for us to facilitate the payment process. d. Please note payment isstructions in red. 3. Catck *Next* to proceed. Name *: Contact Number *: Enter your name Enter your enail address Stret Name *: Enter your enail address Stret Name *: Enter your street name Flor No: Unit No: Enter your street name Reference No:	Payment Type	2 Outstanding Payment	3 Payment Details	A Payment Mode	Review	6 Submit	Acknowledg
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- Select the mode of payment and click next to proceed to next page
- For GIRO payment, you are required to provide the GIRO Reference No.

Note: Note: Select *Payment Mode* as Epayments (eNETS Debit / Credit Card). From 11th July 2021, eNETS Debit will no longer be available for customers using Citibank. Customers are advised to check with Citibank for further information. Select *Payment Mode* as GIRO. Select *Payment is available if you have an existing GIRO account with SCDF. a. Please note that once the GIRO reference number is successfully verified, you are not allowed to change the selected payment mode.	Note: 1. To pay by eNETS Debit or Credit Card • Select "Payment Mode" as Epayments (eNETS Debit / Credit Card). • From 11th July 2021, eNETS Debit will no longer be available for customers using Citibank. Customers are advised to check with Citibank for further information. 2. To pay by GIRO • Select "Payment Mode" as GIRO. • GIRO payment is available if you have an existing GIRO account with SCDF. a. Please note that once the GIRO reference number is successfully verified, you are not allowed to change the selected payment mode. b. Please note that it will take 14 working days to process GIRO payments.
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• After verifying your GIRO payment continue to click next until you reach the Acknowledgment Letter



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