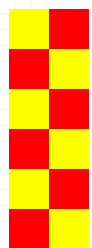




# **SCDF**

The Life Saving Force

*... for a safer Singapore*



# **HazMat Transport Driver Permit (HTDP) Online Fee Payment and Booking Appointment Guide**

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**OFFICIAL (OPEN / NON-SENSITIVE)**

# HTDP: Permit Issuance & New Payment Mode

HazMat Transport Driver Permit (HTDP) permit fee\* of \$15/- (new or renewal), \$50/- (1<sup>st</sup> replacement for loss permit), \$120/- (2<sup>nd</sup> replacement) and \$250/- (3<sup>rd</sup> or subsequent replacement) is to be paid online via <https://eservices.scdf.gov.sg/fisops/payment> effective from 16 March 2026 (Note: All counter payment and transaction will cease from 1 May 2026 onwards.)

After successful online payment transaction via eServices, you can make HTDP appointment via <https://go.gov.sg/htdp-appointment>

Please refer to the following step-by-step guide to make online payment and appointment for application of your HTDP.

\* For replacement of loss HTDP or change of company details, you are to inform SCDF first. You can write to [SCDF FMI\\_FMT@scdf.gov.sg](mailto:SCDF_FMI_FMT@scdf.gov.sg) on the matter and we will advise you on the next steps accordingly.

# Important Note

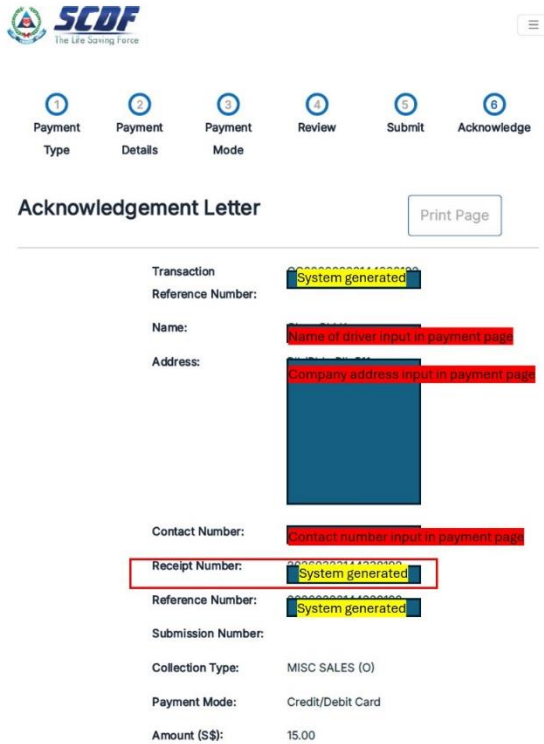
Before you commence online fee payment transaction for HTDP, do make sure that you have attended HazMat Transport Driver Course and received the Completion Certificate or equivalent from the Accredited Training Institutes.


Do print out the acknowledgement letter after successful payment transaction for reference, and bring it along with other necessary document e.g. Course Completion Certificate, NRIC, Work Permit, etc. for your scheduled HTDP appointment at Civil Defence Academy.

Missing / incomplete documents, incorrect payment amount and / or failure to produce receipt of successful online payment transaction for verification at Civil Defence Academy HTDP service centre would result in unnecessary delays of HTDP processing and issuance to the driver.



# Sample Acknowledgement Letter



 **SCDF**  
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① Payment Type    ② Payment Details    ③ Payment Mode    ④ Review    ⑤ Submit    ⑥ Acknowledge

Acknowledgement Letter Print Page

Transaction Reference Number: System generated

Name: Name of driver input in payment page

Address: Company address input in payment page

Contact Number: Contact number input in payment page

Receipt Number: System generated

Reference Number: System generated

Submission Number:

Collection Type: MISC SALES (O)

Payment Mode: Credit/Debit Card

Amount (\$\$): 15.00

You should see acknowledgement letter (sample) once payment is made successfully.

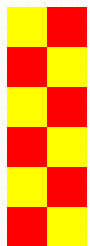
Please print out the letter and provide to counter staff during the appointment to make your HTDP.



# **SCDF**

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**Online  
guide**

**Fee**

**Payment**

**step-by-step**

# Step 1

SCDF | Status Enquiry and Internet Payment

https://eservices.scdf.gov.sg/fisops/payment

SCDF The Life Saving Force

Fire Safety Plan | Fire Safety Licencing & Enforcement | Fire Safety Permit & Certification | Shelter Waiver | Payment | Plan Search

## Internet Payment Services

Note:

- The following payment modes are available:
  - Credit Card (Master/Visa)
  - eNETS Debit
  - GIRO
- Submit your enquiries regarding payment matters via [Feedback Form](#).
- Please **DO NOT OPEN multiple browser tabs/pages** simultaneously while accessing/making payment.
- For applications of interbank GIRO accounts, please follow the instructions below

Download and fill in this [GIRO application form](#) [PDF, 502KB] and post to:

Ministry of Home Affairs Headquarters  
Finance Shared Services Centre  
New Phoenix Park, 28 Irrawaddy Rd  
Singapore 329560

Note: New GIRO applications will take 21 working days to process. The outcome of the GIRO application status will be mailed to the applicant.

Next

Starting Page for online payment, press “Next” to continue

# Step 2

SCDF | Status Enquiry and Intern... x +

https://eservices.scdf.gov.sg/fisops/payment/type

A Singapore Government Agency Website [How to use it?](#)

**SCDF**  
Fire Safety Plan Fire Safety Licensing & Enforcement Fire Safety Permit & Certification Shelter Waiver Payment Plan Search

Note:

- Select the service which you would like to make payment.
- Enter the reference / invoice / contract / vehicle number.
- Click "Next" to proceed.
- All payments except Plan Fee, License Fee and Liabilities Settlements are GST-inclusive.

### Internet Payment Service

1. Plan Fee

Select Prefix of your Reference No:

Select Prefix e.g "CMV"

Prefix starting with "CMV/CFP/CBP/DBP/DFP/DMV/GBP/GMV/GFP/MAA/WVR/RBP/RFP/RMV/PBP/RPV/RVP/DFB/RBF/CBF/BBP/DFP/RFI/GFI/CTF/BFP/DMF/RMF/GMF/CMF/BNV/PBF/PMF/PFF/CON"

Enter your Reference No:

Enter Reference Number e.g "J1234/56"

e.g Plan: /A01234/24, Waiver: /01234/24

2. Licence Fee

Select Prefix of your Reference No:

Select Prefix e.g "FMF"

Prefix starting with "FMS/FMT/FMIPSP/PTP/FCP/FCFR"

Enter your Reference No:

Enter Reference Number e.g "J1234/56"

For "FCP" there may be 4 kinds of Reference No. e.g. "J11234/00" or "R11234/11" or "1C11234/22" or "1Q1234/44" or "1/1234/55" (note to key in the "space" between "1" and "1") or GoBiz reference like FC1134567890 or FR1134567890

3. Fines

Enforcement fines (for building violations) - ENF Reference number & NFSO/NOC Number required.

Enter your ENF Reference No:

Enter ENF Reference Number e.g "ENF/J1234/56"

Enter your NFSO or NOC No:

Enter NFSO or NOC Number e.g. "NFSO12345678" or "NOC12345678"

4. Sales of store (condemned store items)

Enter your Reference No:

Enter Reference Number

5. Ambulance Fee

Enter your Reference No:

Enter Reference Number

6. Miscellaneous Payments

Overpayment of salary/Makeup pay/Meal Allowance/Refund of CPF contribution/Other liabilities

Next

Select "6. Miscellaneous Payment" and press "Next"

# Step 3

SCDF | Status Enquiry and Intern... x +

https://eservices.scdf.gov.sg/fisops/payment/details

A Singapore Government Agency Website [How to about](#)

**SCDF**  
The Fire Service

Fire Safety Plan | Fire Safety Licensing & Enforcement | Fire Safety Permit & Certification | Shelter Waiver | Payment | Plan Search

1 Payment Type | 2 Payment Details | 3 Payment Mode | 4 Review | 5 Submit | 6 Acknowledge

Note:  
Fields marked with \* are mandatory field(s).  
1. Please take note and ensure compliance with the instructions below. Any failure to follow these instructions may result in delay in processing of your application.  
a. Ensure all fields are completed.  
b. If you have received any acknowledgement letter / charge report / other letters, please indicate the reference number under **Reference No.**, and any additional details in the **Description of Payment field**.  
c. After payment has been made, please email [FSSC\\_Billing\\_Collectors@smha.gov.sg](mailto:FSSC_Billing_Collectors@smha.gov.sg) a copy of the receipt as well as any supporting documents available (for example, scanned copies of any letters received) in order for us to facilitate the payment process.  
d. Please note payment via bank transfer is available for payments above or equal to \$5,000.  
2. Read the payment instructions in red.  
3. Click "Next" to proceed.

### Internet Payment Service

**Name \***  
Enter your name

**Contact Number \***  
Enter your contact number

Please enter the name to be printed on the receipt.

**Email Address \***  
Enter your email address

**Street Name \***  
Enter your street name

**Block / Building No \***  
Enter your block / building number

**Floor No:**  
Enter your floor number

**Unit No:**  
Enter your unit number

**Postal Code \***  
Enter your postal code

**Reference No \***  
Enter your reference number

**Payment Description \***  
Enter your payment description

**Amount Payable \***  
Enter Amount

**Unit / Department (For Staff Only):**  
Enter your unit / department

**Please fill in the mandatory fields indicated \***

**Next** **Back**

# Step 3 - Reference

SCDF | Status Enquiry and Intern... x +

https://eservices.scdf.gov.sg/fisops/payment/details

A Singapore Government Agency Website [How to about](#)

**SCDF**  
Fire Safety Plan | Fire Safety Licensing & Enforcement | Fire Safety Permit & Certification | Shelter Waiver | Payment | Plan Search

1 Payment Type | 2 Payment Details | 3 Payment Mode | 4 Review | 5 Submit | 6 Acknowledge

Note:  
Fields marked with \* are mandatory field(s).  
1. Please take note and ensure compliance with the instructions below. Any failure to follow these instructions may result in delay in processing of your application.  
a. Ensure all fields are completed.  
b. If you have received any acknowledgement letter / charge report / other letters, please indicate the reference number under **Reference No.**, and any additional details in the **Description of Payment field**.  
c. After payment has been made, please email [FSSC\\_Billing\\_Collectors@smha.gov.sg](mailto:FSSC_Billing_Collectors@smha.gov.sg) a copy of the receipt as well as any supporting documents available (for example, scanned copies of any letters received) in order for us to facilitate the payment process.  
d. Please note payment via bank transfer is available for payments above or equal to \$5,000.  
2. Read the payment instructions in red.  
3. Click "Next" to proceed.

### Internet Payment Service

Name \*  
Enter your name **Driver's Name to be filled here** Contact Number \*  
Enter your contact number **Driver's contact number to be filled here**

Please enter the name to be printed on the receipt.

Email Address \*  
Enter your email address **Driver's email address to be filled here**

Street Name \*  
Enter your street name **Driver's company address details to be filled here** Block / Building No \*  
Enter your block / building number **Driver's company address details to be filled here**

Floor No:  
Enter your floor number Unit No:  
Enter your unit number

Postal Code \*  
Enter your postal code **Driver's company address details to be filled here** Reference No \*  
Enter your reference number **Driver's full ID number**

Payment Description \*  
Enter your payment description  
Input **"HDP"** for New / Renewal (including printing of new HTDP to update change of company details) or  
Input **"HDP-T"** for Replacement of Loss HTDP

Amount Payable \*  
Enter Amount **\$15 for New / Renewal (including change of details);  
\$50 for 1<sup>st</sup> Replacement;  
\$120 for 2<sup>nd</sup> Replacement and ;  
\$250 for 3<sup>rd</sup> or subsequent Replacement** Unit / Department (For Staff Only):  
Enter your unit / department

**Next** **Back**

**OFFICIAL (OPEN / NON-SENSITIVE)**

# Step 4

SCDF | Status Enquiry and Internet Payment Mode

https://eservices.scdf.gov.sg/fisops/payment/mode

SCDF The Life-Saving Force

Fire Safety Plan Fire Safety Licensing & Enforcement Fire Safety Permit & Certification Shelter Waiver Payment Plan Search

1 Payment Type 2 Payment Details 3 Payment Mode 4 Review 5 Submit 6 Acknowledge

Note:

- To pay by eNETS Debit or Credit Card
  - Select "Payment Mode" as Epayments (eNETS Debit / Credit Card).
  - From 11th July 2021, eNETS Debit will no longer be available for customers using Citibank. Customers are advised to check with Citibank for further information.
- To pay by GIRO
  - Select "Payment Mode" as GIRO.
  - GIRO payment is available if you have an existing GIRO account with SCDF.
    - Please note that once the GIRO reference number is successfully verified, you are not allowed to change the selected payment mode.
    - Please note that it will take 14 working days to process GIRO payments.

Internet Payment Service

Payment Fees: \$15.00

Payment Mode: Please Select One

Epayments (eNETS Debit / Credit Card)

GIRO

Next Back

**\*Important** : Amount of payment fees to be corrected keyed in based on “Amount Payable” at Step 3  
Select your Payment Mode as Epayments (eNets Debit / Credit Card) and press “Next”.

# Step 5

SCDF | Status Enquiry and Interne x +

https://eservices.scdf.gov.sg/fisops/payment/instruction

A Singapore Government Agency Website [How to Identify](#)

**SCDF** Fire Safety Plan Fire Safety Licensing & Enforcement Fire Safety Permit & Certification Shelter Waiver Payment Plan Search

1 Payment Type 2 Payment Details 3 Payment Mode 4 Review 5 Submit 6 Acknowledge

Note:

- Read the instructions provided below.
- Click "Continue" to proceed with electronic payment.

**IMPORTANT**

- Please make sure that all other opened browsers are closed before proceeding to make payment.
- Please read carefully the payment instructions before you make payment.
- DO NOT** click on the browser buttons (example: Back, Reload/Refresh or Stop) while payment/submission is in progress.
- DO NOT** close this browser while payment is in process. You will receive the Official Receipt for successful payment and an acknowledgement letter from e-Service for successful submission.
- Please print your payment receipt and Acknowledgement Letter for your reference.
- Please contact **Our Customer Support at 6280 0000** if you encounter any error during payment or submission.

Continue

Please review the important notes for successful payment transaction and press “Continue”

# Step 5A (Via Credit / Debit Card)

Merchant Page

https://eservices.mha.gov.sg/payment/payment/v1/paymentOptions

A Singapore Government Agency Website

**Total** SGD 15.00

**Payment Method**  
Please select your preferred mode of payment. All transactions are encrypted and secured via each payment gateway.

**Credit or Debit Card**

After clicking 'Process Payment', you will be redirected to an external portal to complete the payment.

Supported cards:  
AMBX VISA Mastercard Google Pay Apple Pay

**Internet Banking**

Cancel Process Payment



Select your preferred method (Credit / Debit Card) and press "Process Payment"

# Step 5A (Via Credit / Debit Card)

Merchant Page

https://eservices.mha.gov.sg/payment/payment/options/enets

## Payment Methods


Name on Card

Card Number

CVV/CVV2

Expiry Date

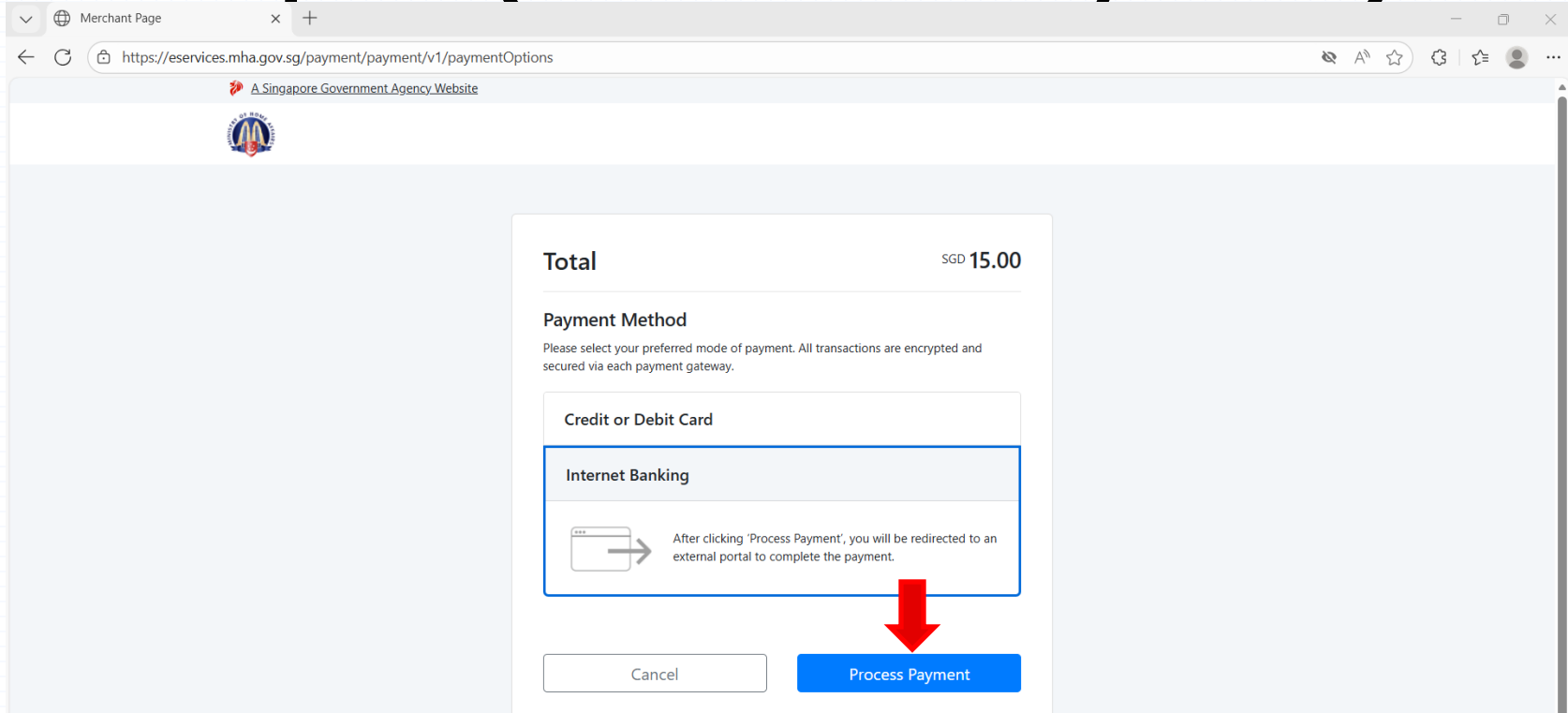
Email



Credit / Debit Card payment, please filled in the details and press “Submit”

Once payment is successfully transacted, an acknowledgement letter (refer to page 4) will be shown on the screen. Please keep a copy and print out the acknowledgement letter showing receipt number for reference.


# Step 5B (Via eNETS Payment)



Merchant Page x +

https://eservices.mha.gov.sg/payment/payment/v1/paymentOptions

A Singapore Government Agency Website




**Total** SGD 15.00

**Payment Method**

Please select your preferred mode of payment. All transactions are encrypted and secured via each payment gateway.

Credit or Debit Card

**Internet Banking**

 → After clicking 'Process Payment', you will be redirected to an external portal to complete the payment.

Cancel Process Payment

Select your preferred method (Internet Banking / eNETS) and press “Process Payment”

# Step 5B (Via eNETS Payment)

Merchant Page


https://eservices.mha.gov.sg/payment/payment/options/enets

Payment Methods

eNETS

Please select bank

DBS  OCBC  UOB 大華銀行  Standard Chartered



Important Notice: Please note the transaction information should you need to make any queries on this transaction.

Select your “eNETS” and your bank, and press “Submit” to continue

# Step 5B (Via eNETS Payment)

Log in securely with your DBS digibank account to continue this transaction

User ID

PIN

By logging in, you agree to DBS responsibly sharing your personal data with trusted third parties in order to process your requests.

**Log in**

Forgot [User ID](#) or [PIN](#)?

Scams are up to 65% in Singapore. [Learn how to spot scams.](#)

You will be redirected to your ibanking page to login for payment

# Step 5B (Via eNETS Payment)

Log in securely with your DBS digibank account to continue this transaction

**Step 1**

Open your digibank mobile app.  
Tap on **Digital Token** next to the Log In button.

You do not need to log in

OR

Tap on the notification sent to your mobile phone.

**Step 2**

Review your transaction before you tap on **Approve**.

Please do so within 48 seconds.

Not working? Try [Digital Token OTP](#) or [Cancel transaction](#)

A notification will be sent to your ibank mobile to authorize the login for payment

**OFFICIAL (OPEN / NON-SENSITIVE)**

# Step 5B (Via eNETS Payment)

Welcome to eNETS (D2Pay)  
26 Feb 2026 3:32 PM Singapore

Payment Amount  
SGD 15.00

Merchant Name  
SCDF

Payment Reference  
20280226152821191

Let's set up your eNETS (D2pay)

Debit from

Set eNETS (D2Pay) Daily Limit  
SGD 1,000.00  
You can change your limit anytime on digibank

Transaction Description (Optional)  
This will appear on your Statement and transaction history

0/35

By clicking "Next", you agree to be bound by the DBS Bank's standard [Terms & Conditions Governing Electronic Services](#)

Cancel Next

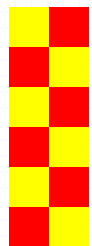
Press "Next" once you have checked that payment amount and debit account are correct. Once payment is successfully transacted, an acknowledgement letter (refer to page 4) will be shown on the screen. Please keep a copy and print out the acknowledgement letter showing receipt number for reference.



# SCDF

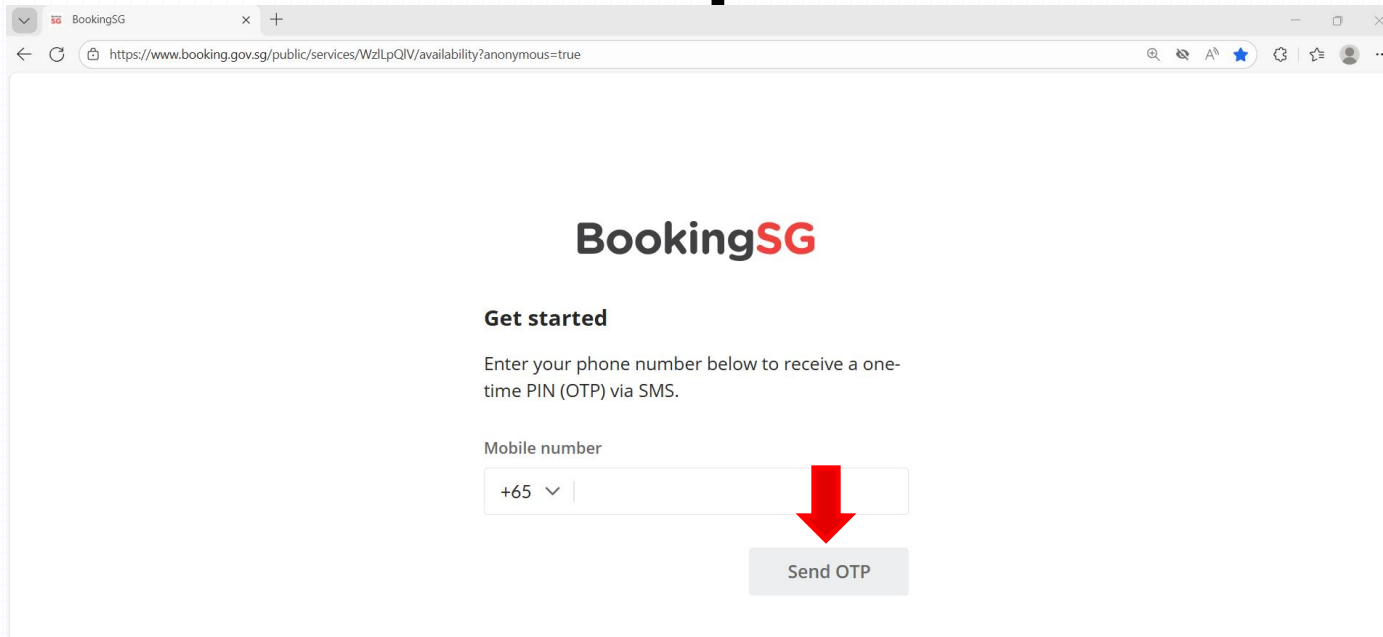
The Life Saving Force

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## Online Booking Appointment step-by-step guide

# Step 1



The screenshot shows a web browser window with the URL <https://www.booking.gov.sg/public/services/WzILpQlV/availability?anonymous=true>. The page features the BookingSG logo and a 'Get started' section. Below the heading, it instructs the user to 'Enter your phone number below to receive a one-time PIN (OTP) via SMS.' There is a 'Mobile number' input field with a dropdown menu showing '+65'. A large red arrow points from the input field to a 'Send OTP' button.

To commence online appointment, please input your mobile number and press “Send OTP” to receive OTP



# Step 2

BookingSG

## Verify SMS OTP

Enter the 6-digit one-time PIN (OTP) sent to +65  
Your OTP will be valid for 3 minutes.

[Change mobile number](#)

Resend OTP in 32 seconds.

[Cancel](#) **Verify**

Please input 6-digit OTP sent to the mobile number provided in Step 1 and press “Verify” to continue

# Step 3

BookingSG

https://www.booking.gov.sg/public/services/WzILpQIV/availability?anonymous=true

BookingSG

View your bookings Log out

Select date and time Personal details Additional details Review

### Appointment with SCDF to apply/renew Hazardous Materials Transport Driver Permit (H1DP)

\*Please arrive at least 15 minutes before your appointment slot and inform staff on your arrival. Your slot could be forfeited if you arrived later than your appointment or failed to inform staff on your arrival.

Select a date and time

Use the calendar to select your preferred date and time.

Thursday 26 March 2026

Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6
7	8	9	10	11	12
13	14	15	16	17	18
19	20	21	22	23	24
25	26	27	28	29	30
31					

Morning slots

9:00am	9:30am	9:50am
9:20am	9:40am	9:55am
9:50am	10:10am	10:20am
10:30am	10:40am	10:50am
11:00am	11:10am	11:20am
11:30am	11:40am	11:50am

11:10am is available for this time slot

Afternoon slots

1:00pm	1:10pm	1:20pm
1:30pm	1:40pm	1:50pm
2:00pm	2:10pm	2:20pm
2:30pm	2:40pm	2:50pm
3:10pm	3:20pm	3:30pm
3:40pm	3:50pm	4:00pm
4:10pm	4:20pm	

You're making a booking for Thursday 26 March 2026, from 10:00am to 10:10am

Confirm

You can select your preferred date and time slot and press “Confirm” to continue

# Step 4

BookingSG

View your bookings [Log out](#)

Select date and time **Personal details** Additional details Review

**Personal details**

Tell us more about yourself.

Name (as in NRIC or passport)  
Driver Full Name or Company representative making appointment on behalf

Email address  
Driver's email or company email

Mobile number  
+65  Driver or Company Number

**Next**

Please input the required details as **shown** above and press “Next” to continue

# Step 5

BookingSG

View your bookings [Log out](#)

Select date and time Personal details Additional details Review

### Additional Details

Provide us with more details on this booking.

**New or Renewal**  
Select one.  
 New  
 Renewal

**Making Appointment on behalf? (If yes, please fill in Driver details below)**  
Select one.  
 Yes  
 No

**Company Name**  
Company Full Name

**Date of HazMat Transport Driver Course**  
20 / 02 / 2026

**Driver's Name**  
Driver's Full Name as per ID  
Please enter driver's name.

**Driver's ID (NRIC/FIN etc)**  
Driver's Full NRIC/ FIN or ID number (\*Accurate details for verification of online payment)  
Please enter driver's id (nric/fin etc).

[Next](#) [Back](#)

Please select "New" for 1st time application of HTDP, **loss HTDP replacement**, **printing new HTDP for updating of company details**.

\* For replacement of loss HTDP or change of company details, you are to inform SCDF first. You can write to [SCDF FMI FMT@scdf.gov.sg](mailto:SCDF_FMI_FMT@scdf.gov.sg) on the matter and we will advise you on the next steps accordingly.

Please select "Renewal" for renewing of expiring HTDP.

Please input Driver's Name below accordingly

Please input HazMat Transport Driver Course Date as per Certificate

Driver's Full Name as per ID

Driver's Full NRIC/ FIN or ID number (\*Accurate details for verification of online payment)



Please filled up all the field boxes accordingly as shown above and press "Next" to continue

# Step 6

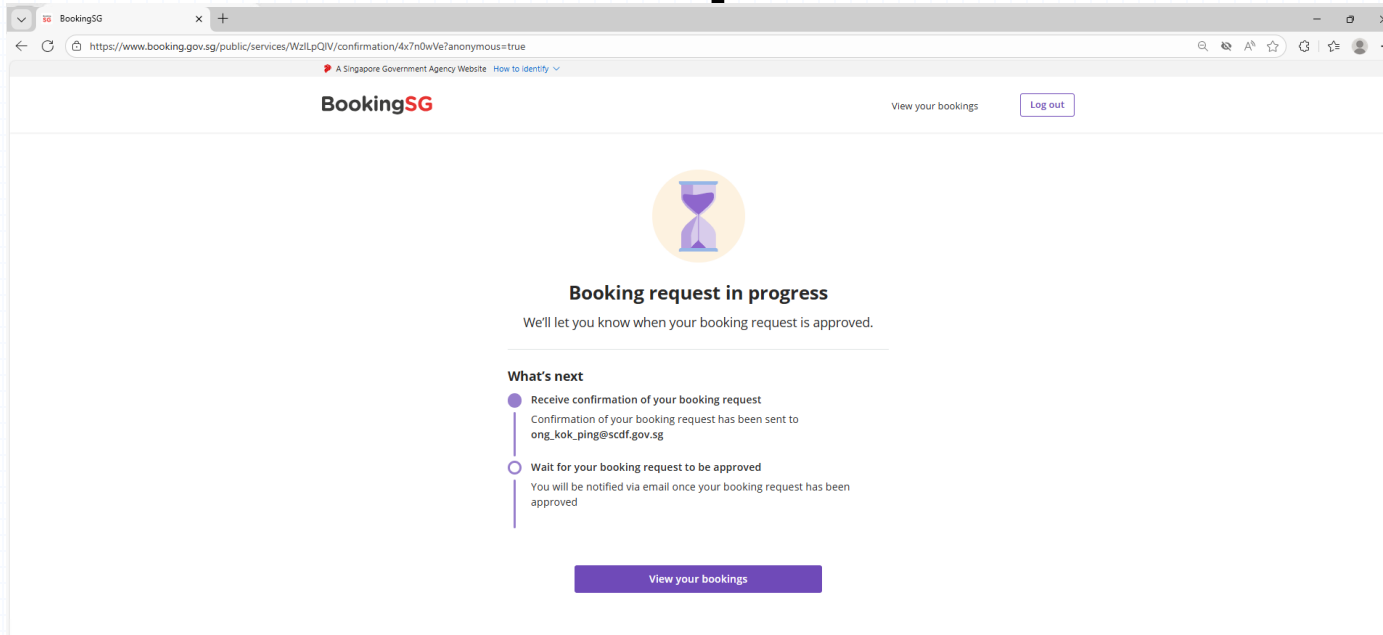
The screenshot shows a web browser window with the BookingSG website. The page is titled 'Review' and contains a form with the following sections:

- Selected date and time:** Date: Thursday 26 March 2026; Time: 10:00am to 10:16am.
- Personal details:** Name (as in NRIC or passport), Email address, Mobile number.
- Additional details:** New or Renewal (New), Making Appointment on behalf? (Yes), Company Name, Date of HuxMet Transport Driver Course, Driver's Name, Driver's ID (NRIC/FIN etc).

Red boxes highlight the following fields: Date, Time, Name, Email address, Mobile number, Company Name, Date of HuxMet Transport Driver Course, Driver's Name, and Driver's ID (NRIC/FIN etc). There are 'Edit' buttons next to the Email address and Making Appointment on behalf? fields. At the bottom, there are 'Submit' and 'Back' buttons.

Please verify all details (\* especially field boxes shown in red) and press “Submit” to continue

# Step 7



We have received your booking request and will confirm it once online payment verified. You can press “view your bookings” if you want to make any changes.

# Step 8

The screenshot shows the BookingSG website interface. At the top, there's a navigation bar with the BookingSG logo, a link to 'View your bookings', and a 'Log out' button. Below this, the 'Your bookings' section is active, with 'Slot bookings' selected. A search bar for 'Search service provider' and a 'Filter' button are present. A dropdown menu shows 'Bookings (latest first)'. Below the search bar, it indicates 'Showing 1 out of 1 results'. The main content is a table with the following data:

Status	Booking Time	Service	Service Provider	Actions
Pending acceptance	Thu 26 Mar 2026 10:00am - 10:10am	Appointment with SCDF to apply/renewals Transport Driver Permit (HTDP)	Hazmat Transport Driving Permit	Reschedule Cancel View

You can reschedule , cancel or view your booking via this page or booking notification email.

# Step 9

[Automated] BookingSG confirmation: Appointment with SCDF to ap...

Summarize



notifications@booking.gov.sg  
To Kok Ping ONG (SCDF)



Reply

Reply All

Forward



Thu 2/26/2026 4:45 PM

This is an Internet email. If you are unsure of the content, please check the source before you respond.

Your booking request has been received.

Booking for: **Appointment with SCDF to apply/renew Hazardous Materials Transport Driver Permit (HTDP).**

Below is a confirmation of your booking details.

Booking status: **Pending acceptance**

Date: **Thursday 26 March 2026**

Time: **10:00am to 10:10am**

Please note that admin fee is payable via <https://eservices.scdf.gov.sg/fisops/payment>

We will confirm your appointment once payment is completed and verified.

Location: **Customer Service Centre, Civil Defence Academy | 101 Jln Bahar, Civil Defence Academy Complex**

[Reschedule / Cancel Booking](#)

To get help with your booking, contact the government agency directly. If you have feedback or enquiries related to BookingSG, please submit through this form (<https://go.gov.sg/contact-bsg>)

This is an automated message. Please do not reply.

You will receive this booking notification email that booking is pending acceptance. We will confirm your selected appointment only after online fee payment (via Credit/ Debit Card or eNETS) has been successfully transacted.

# Step 10

[Automated] BookingSG update: Appointment with SCDF to apply/re...

Summarize



notifications@booking.gov.sg  
To Kok Ping ONG (SCDF)

Reply Reply All Forward

Thu 2/26/2026 4:51 PM

This is an Internet email. If you are unsure of the content, please check the source before you respond.

There has been an update to your booking confirmation.

Booking for: **Appointment with SCDF to apply/renew Hazardous Materials Transport Driver Permit (HTDP) - Hazmat Transport Driving Permit.**

Below is a confirmation of your updated booking details.

Booking status: **Accepted**

Date: **Thursday 26 March 2026**

Time: **11:00am to 11:10am**

Thank you for making online payment, you are reminded to print out the payment receipt and bring it along with the hard-copy Certificate of your Hazardous Materials Transport Driver Course (HTDC) and your identification card for your appointment.

Incomplete documentation would result in delay and you would need to make another appointment and trip down again.

Location: **Customer Service Centre, Civil Defence Academy | 101 Jln Bahar, Civil Defence Academy Complex**

[Reschedule / Cancel Booking](#)

[Add to Calendar](#)

To get help with your booking, contact the government agency directly. If you have feedback or enquiries related to BookingSG, please submit through this form (<https://go.gov.sg/contact-bsg>)

This is an automated message. Please do not reply.

You will receive this confirmation email that booking has been accepted. Do bring along the required documents and receipt on your confirmed appointment slot. Thank you for your cooperation.

Please mail your enquiry to  
[SCDF\\_FMI\\_FMT@scdf.gov.sg](mailto:SCDF_FMI_FMT@scdf.gov.sg) for any  
clarification.

Thank You

