

## IMPORTANT NUMBERS

PUB (Water supply failure, damaged mains)	24-hr enquiries 1800-284-6600
PowerGrid Ltd (Electricity supply interruptions)	24-hr electricity service 1800-778-8888
PowerGas Ltd (Gas supply interruptions, low pressure, leaks)	24-hr gas service 1800-752-1800
Environmental Health Department – NEA (Cleaning of public areas)	24-hr enquiries 1800-225-5632
HDB (Structural inspection)	1800-225-5432 (during office hours) 1800-325-8888 1800-275-5555 1800-354-3333 (after office hours)
HDB (Housing & insurance matters, etc):	1800-225-5432

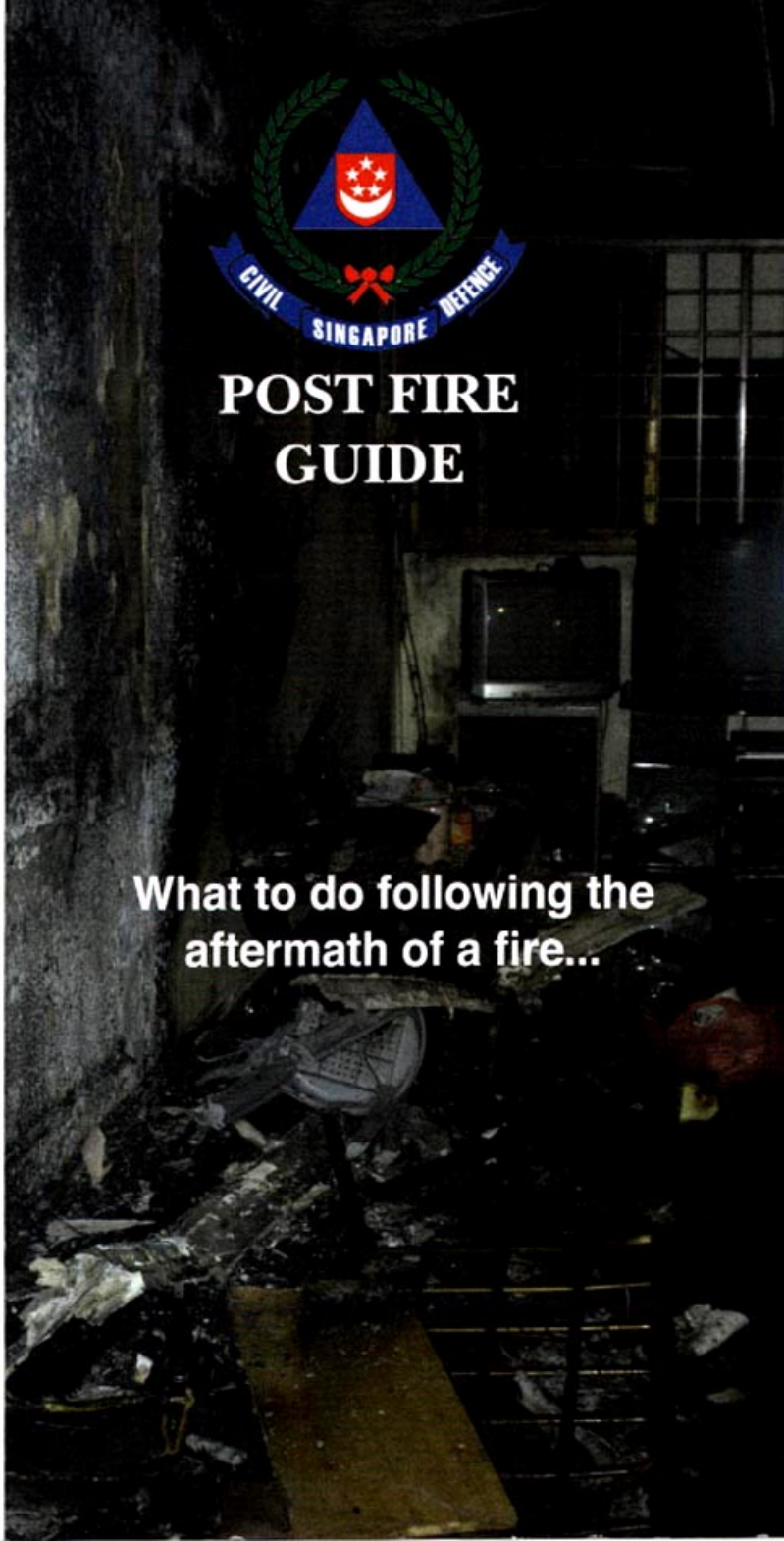
## CAUTION

- Do not enter the damaged premises without first seeking clearance from the Police. Structure could be unstable and dangerous.
- Do not attempt to turn on or restore utilities yourself.
- Food, beverages and medicines exposed to heat, smoke, soot and water should be disposed and not consumed.



## POST FIRE GUIDE

**What to do following the  
aftermath of a fire...**





## SINGAPORE CIVIL DEFENCE FORCE POST FIRE GUIDE

### WHAT TO DO FOLLOWING THE AFTERMATH OF A FIRE

Contact the following relevant parties (where applicable) to assist you in restoring your property:

- Your Home/Property Insurance Company (if any) to assess the damage and provide further advice/assistance.
- Housing & Development Board (HDB) for your HDB fire insurance coverages issues/claims.
- Your town council or private property management for assistance in carrying out repairs and restoring the common areas (such as the clearing of fire debris).
- Professional recovery and restoration services for disposing, cleaning and/or restoring of your personal belongings if required. Companies offering such services can be found in the telephone directory.
- Your own general contractor and electrician to carry out the necessary repairs.
- \* Ensure that the following have been completed prior to any fire debris clearance and/or repairs:
  - SCDF & SPF have completed their investigations.
  - Your insurance company or its loss adjuster(s) has surveyed and assessed the damage.

**You may contact your relevant Community Development Council (CDC) for any possible further assistance:**

Central Singapore CDC : 63709901  
HDB Hub Bizthree  
490, Lor 6 Toa Payoh #04-10  
Singapore 310490

North East CDC : 64244000  
3 Tampines Grande #01-02  
AIA Tampines  
Singapore 528799

North West CDC : 67672288  
900 South Woodlands Drive #01-04,  
Woodlands Civic Centre  
Singapore 730900

South East CDC : 62438753  
10 Eunos Road 8 #02-01  
Singapore Post Centre,  
Singapore 408600

South West CDC : 63161616  
8 Jurong Town Hall Road #03-11  
The JTC Summit  
Singapore 609434